

bpmonline

bpm'online release

7.14.4

August 2019

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We at bpm'online are constantly working to deliver advanced capabilities to accelerate your sales, service, and marketing processes. Here are the **new features** included in bpm'online version 7.14.4.

The **update guide** is available in a separate [article](#).

Discover all of the **upcoming features** and improvements to our product range on the [upcoming release page](#).

## BPM'ONLINE MARKETING



- We have improved the display of email templates on a marketing email page when using Internet Explorer 11.
- The response parsing process for emails has been optimized. The errors on the server side will not affect the overall result of collecting responses.
- Fixed an issue when the apostrophe sign would display as an HTML-code in email subjects and sender names.
- You can now delete marketing campaigns only if they are in the "Planned" status.

## CORE FUNCTIONS



- The Excel data import process will now resume automatically if stopped due to restarting the application or clearing Redis cache.
- You can now stop Excel data import using the [Process log] section. When you cancel the import, the process status changes to "Canceled" and the data import terminates.
- The [Remind owner] checkbox is now available on activity mini pages. The logic of calculating the reminder date is the same as the one on regular activity pages.

## BPM'ONLINE SERVICE



- It is now easier to select an assignee for a case. To see the users of a specific group, hover the mouse cursor over the [Assignee] field and press the [Up] keyboard key.

## PORTAL



- If the URLs for the primary application and the portal are different, bpm'online specifies the URL of the portal in the email invitations to new portal users. To specify the portal URL, use the "Portal hostname" (PortalSiteUrl) system setting.
- A new [Organization] information field has appeared on the portal user page in the primary application. You can use it to see which organization the portal user belongs to.

The [Organization] field on the portal user page in the primary application

Kate Roberts What can I do for you? >

**CLOSE**

Contact\* Kate Roberts Culture\* en-US

Type\* Portal user Home page Activities

Active  Date and time format

Organization Alpha Business

< GENERAL INFORMATION ROLES LICENSES RIGHTS DELEGATION ACCESS RULES >

**Authentication**

Bpm'online authentication  LDAP authentication

Username\* Kate Roberts

Password\* .....

Password confirmation\* .....

Password expiration date

Reset password

## MOBILE APPLICATION



- You can now open bpm'online links in the mobile app. When you tap a bpm'online link on a mobile device that does not have bpm'online mobile app installed, the link will open in the web browser.
- When working with subordinate folders in the mobile app, you can now switch back to the previous level.
- The mobile app now displays custom summary columns (e.g., the total number of records, total sum, etc.) that were configured in the primary application. When displaying the summaries, bpm'online applies the filters that have been specified for the section. This functionality is also available offline.

The [Invoices] section summaries displayed in the mobile app

Quantity	Margin, \$	Amount, \$
2	46,000.02	46,000.02

04/09/18-506  
 Test • • Best can do • 27,600.01  
 Invoice amount:\$ 27,600.01  
 Margin,\$ 27,600.01

04/09/18-507  
 Alpha business • Best can do • 18,400.01  
 Invoice amount:\$ 18,400.01  
 Margin,\$ 18,400.01

## ADMINISTRATION

- You can now open the change log from a record edit page using the [View change log] action. The action is available under the [Actions] button of a record page for users with the “View change log” system operation permissions. Logging for the corresponding objects must be enabled. Using the change log, you can also compare data before and after applying changes.



Change log opened from a contact record

Valerie Murphy change log

CLOSE

Change made on	Change made by	Record	Column	Old value	New value
8/20/2019, 6:07:10 PM	John Best	Valerie Murphy	Full name	Valerie E. Murphy	Valerie Murphy

## DEVELOPMENT TOOLS

- You can now create details with multiple values (connection of “many-to-many”) using a separate junction table. For example, multiple values are available for selection in the [Activity results] lookup.
- The link to WindowsBase build will be deleted in bpm’online version 7.15.2 during the compilation due to API becoming outdated. The WindowsBase build was used in the old versions of the OpenXML library. If you use the functionality of this build, switch to an alternative API or transfer your code to an external build that will reference WindowsBase.



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- The performance of compiling configurations with replacing objects of the base configuration has been improved.
  - We have expanded requirements for the correct operation of applications on-site. Before you update to version 7.14.4, download and install 32-bit (x86) and 64-bit .NET Core SDK 2.2.300 to ensure the correct compilation of the application. Grant permissions to read, create and delete files and the embedded catalogs for the \Terrasoft.WebApp\Terrasoft.Configuration catalog to the user who runs the application pool in IIS.

[Download 32-bit .NET Core SDK 2.2.300](#)

[Download 64-bit .NET Core SDK 2.2.300](#)